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(54) **INTERACTIVE AVATAR IN MESSAGING ENVIRONMENT**

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This patent is subject to a terminal disclaimer.

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(30) **Foreign Application Priority Data**

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CPC *H04L 51/08* (2013.01); *G06Q 10/107* (2013.01); *G10L 15/26* (2013.01); *H04L 12/58* (2013.01); *H04L 51/22* (2013.01)

(58) **Field of Classification Search**
CPC H04L 51/08; H04L 51/22
See application file for complete search history.

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(57) **ABSTRACT**

A sender sends an email message to a receiver. The message includes an avatar representing the sender. Upon receiving the message, if the receiver has a question related to the message, the receiver sends the question to the sender via the avatar. After receiving the question, the avatar remote server device correlates the question with the message through a MSG-ID associated with the receiver or avatar. The avatar remote server device parses and analyzes the question and then searches mailboxes, agendas, previous answers, toD-oLists, folders, resumes, and/or address books of the sender to find a corresponding answer for the question. Then, the avatar remote server device provides the answer to the receiver via the avatar. Alternatively, upon receiving the question, the avatar remote server device sends a notification
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